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PATENTS

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: )

Matthews, et al. )

Serial No: 10/051,477 )

Filed: 1/16/2002 )

For: **Dynamic, Real-Time Call Tracking for Web-Based Customer Relationship  
Management**

**RESPONSE TO NOTICE TO FILE**  
**MISSING PARTS OF APPLICATION**  
**FILING DATE GRANTED**

Assistant Commissioner for Patents  
**Box Missing Part**  
Washington, D. C. 20231

Sir:


In response to that Notice To File Missing Parts Of Non-Provisional Application - Filing  
Date Granted dated **February 15, 2002**, Applicant submits herewith the following documents:

1. Declaration For Patent Application;
2. surcharge of **\$65.00**. The Commissioner is hereby authorized to charge any deficiency in the payment of the required fee(s) or credit any overpayment to Deposit Account No. 09-0528; and
3. copy of Formalities Letter - To be returned with Response.

Applicant believes that with the submission of the enclosed documents and funds, the application is now in order to proceed to review.

Respectfully submitted,

3/29/02  
Date


  
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Docket No.: V024 1010

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APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
10/051,477	01/16/2002	Charles Terence Matthews	V024 1010

CONFIRMATION NO. 1403

FORMALITIES LETTER



\*OC000000007482130\*

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P.O. Box 7037  
Atlanta, GA 30357-0037

Date Mailed: 02/15/2002

## NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION


FILED UNDER 37 CFR 1.53(b)

*Filing Date Granted*

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is unsigned.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(l) of \$65 for a small entity in compliance with 37 CFR 1.27, must be submitted with the missing items identified in this letter.
- The balance due by applicant is \$ 65.

*A copy of this notice MUST be returned with the reply.*

  
Customer Service Center  
Initial Patent Examination Division (703) 308-1202

PART 1 - ATTORNEY/APPLICANT COPY

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